

SOUTH AFRICA CIVIC SERVICES

- *Overview of applying for Passport, Birth Certificate and Smart ID services through VFS*
- *New DHA Consular Centers in USA*

Presented By VFS

Feb 6th, 2026

    www.vfsglobal.com

Overview of Consular Services outsourced to VFS

- The following consular services have been outsourced to VFS by Department of Home Affairs, South Africa

Phase 1 Nov 3rd 2025 (New York & Washington DC)

Jan 29th, 2026 (Atlanta, Chicago, Houston, Miami, Los Angeles)

- a) Passport (Adult & Child)
- b) Birth Registration/ Birth Certificate

Phase 2 (Commencement date to be announced later)

- a) Smart ID Card

- Applicants will no longer need to visit the South African diplomatic missions in Los Angeles, New York and Washinton DC to apply for these services
- Applicants from all of USA can visit any of the following VFS centers at the following locations to apply



Website <https://services.vfsglobal.com/usa/en/zap/>



Phone: +13 134620561



info.sappidusa@vfshelpline.com

Overview of Consular Services outsourced to VFS



LOCATION	ADDRESS	SUBMISSION DAYS & WORKING HOURS
Atlanta	100 Peachtree Street, Suite 225 Floor 2nd, Atlanta GA 30303	Saturday only 09:00 – 16:00
Chicago	142 E Ontario street Suite - 1700, Chicago , IL , 60611	Monday – Friday 09:00 – 16:00
Houston	1001 Texas Ave, Floor 10 Suite 1020, Houston Texas 77002	Monday – Friday 09:00 – 16:00
Miami	2655 S Le Jeune Road, PH-1A, Coral Gables, Florida 33134	Saturday only 09:00 – 16:00
New York	128 E 32nd St Floor 2, New York, NY 10016.	Monday – Friday 09:00 – 16:00
Los Angeles	5757 Wilshire Blvd, STE 504, Los Angeles, CA, 90036	Monday – Friday 09:00 – 16:00
Washington DC	1025 Vermont Ave, N.W. Suite 200 Washington, DC 20005	Monday – Friday 09:00 – 16:00

Overview of Consular Services outsourced to VFS

- **APPOINTMENTS AVAILABILITY-** Appointments are available across all VACs
- **WHO CAN APPLY** - Applicants across USA will be allowed to apply for consular services across any of the locations
- The applications will be processed by VFS and forwarded to DHA for issuance of respective passport/ ID/ birth certificate
- **PROCESSING TIME** – up to 2 - 3 months from the date of receipt of application by DHA
- **WEBSITE WALKTHROUGH** - <https://services.vfsglobal.com/usa/en/zap/>
- **APPOINTMENT JOURNEY WALKTHROUGH** - <https://passports.vfsglobal.com/usa/en/zaf/login>
- **TRACKING WALKTHROUGH** - <https://visatracking.vfsglobal.com/Global-Passporttracking/Track/Index?q=shSA0YnE4pLF9Xzwon/x/F7k1tK8h2krC6dm7vgUVS+9NjnQDLM4aKB7LMbWZ3tGmY6ZXtoUx+evBm96ZftRuIYM8sCndMSDkGLGJCMszOVOtYf7luzS/HNFYBgXEYkx>

Appointment Journey

(1/7)



English

Create an account

Register with VFS Global to start

Email*

Password*

Confirm Password*

Mobile Number *

Dial Code

Mobile Number without prefix(0)

Please read our [Privacy Notice](#), which explains how we use your personal data.

By Creating an account, I hereby consent to the processing of my personal data in accordance with VFS's Privacy Notice, including information necessary for communication and provision of services.

It is important that you read this information on [Data Transfer](#)

I consent to the international transfer of my data between VFS Global and its affiliates.

Privacy Policy [Terms & Conditions](#).

By clicking here, I state that I have understood and agreed to the terms and conditions.



Register

Already registered with us? [click here](#) to login

Sign in

Enter your email and password to continue

* denotes mandatory fields

Email*

jane.doe@email.com

Password*



Sign In

[Forgot Password](#)

[I don't have an account](#)

[Activate my account](#)

Appointment Journey

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The screenshot shows the VFS.GLOBAL user dashboard. In the top left corner, there is the VFS.GLOBAL logo. In the top right corner, there is a 'Sign Out' link. The main content area features a section titled 'Active application(s)' with a red underline. Below this section, the text 'No Application(s) Found.' is displayed. To the right of the 'Active application(s)' section, there is a prominent orange button labeled 'Start New Booking'.

The screenshot shows the 'Appointment Details' form on the VFS.GLOBAL website. At the top left, there is the VFS.GLOBAL logo and a 'My Account' link. A progress bar at the top indicates the current step: 1 Appointment Details, 2 Your Details, 3 Book Appointment, 4 Services, and 5 Review. The form itself has a title 'Appointment Details' and a note: 'All fields are mandatory. Please provide information about the type of service you wish to apply for. Be aware that the appointment category Applicant 1 chooses will be applied to each of the applicants added to your appointment booking.' The form contains three dropdown menus: 'Choose your Application Centre*' (with 2 Centre(s) available, currently showing 'VFS Global Washington DC'), 'Choose your appointment category*' (currently showing 'Passport'), and 'Choose your sub-category*' (currently showing 'Regular Passport'). Below these fields, a light blue box displays the text: 'Earliest available slot for 1, 2 Applicants is : 03-11-2025'. At the bottom of the form is a large orange 'Continue' button. At the very bottom of the page, there is a footer with the text: 'AR-8.0.7 © 2025 VFS Global Group. All Rights Reserved. ISO 23026 compliant information. Our websites are created for viewing on modern browsers; Internet Explorer users please upgrade. [Contact Us](#)'.

Appointment Journey

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VFS GLOBAL My Account

Appointment Details **Your Details** Book Appointment Review

Complete the fields as requested

Your Details

IMPORTANT: Please fill in below information as it appears in the photo page of your passport. Your application will be rejected if the information provided does not match with your passport details.

Applicant 1

First Name*
TEST

Last Name*
TEST

Gender*
Female

Date Of Birth*
16/10/1991

Current Nationality*
SOUTH AFRICA

Passport Number
12545454

Contact number*
1 123456789

Email*
TEST@TEST.COM

Cancel Save

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VFS GLOBAL My Account
XYZ205250389

Appointment Details **Your Details** Book Appointment Review

You must book appointments individually

Your Details Summary

Applicant 1
TEST TEST

Add another applicant

Go Back Continue

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Appointment Journey

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VFS GLOBAL My Account - XYZ205250389

Appointment Details Your Details **Book Appointment** Review

Complete the fields as requested

Book an Appointment

First choose the type of appointment you would like, followed by your preferred date. You will then be able to select from all the time slots currently available on that day.

Pick an Appointment Type

Choose a slot

Pick an appointment date

Available Unavailable

November 2025

MON	TUE	WED	THU	FRI	SAT	SUN
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

[Go Back](#) [Continue](#)

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VFS GLOBAL My Account - XYZ205250389

Appointment Details Your Details **Book Appointment** Review

November 2025

MON	TUE	WED	THU	FRI	SAT	SUN
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Choose an appointment time

All

Time	Standard
	Available
	Appointments within usual opening hours
09:00	Select
09:30	Select
10:00	Select
10:30	Select
11:00	Select

[Load More](#)

[Go Back](#) [Continue](#)

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Appointment Journey

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VFS GLOBAL My Account - XY2205250389

Appointment Details **Your Details** Book Appointment Review

usa
Citizen of SOUTH AFRICA
Centre VFS Global Washington DC
Appointment Category Passport
Appointment Sub Category Regular Passport

Your details
Applicant 1 TEST TEST

Appointment details [Edit](#)
Appointment type Standard
Date 05-11-2025
Time 09:30

Fees
Sub-Total 0.00

Additional Fees
Sub-Total 0.00
Total 0.00

I accept the [Terms and Conditions](#)
 Yes, I agree to receive future communication on optional value added services offered by VFS Global

[Go Back](#) [Confirm](#)

VFS GLOBAL

Transaction Summary

Applicant details
Country of residence usa
Citizen of SOUTH AFRICA
Centre VFS Global Washington DC
Appointment Category Passport
Appointment Sub Category Regular Passport

Your details
Applicant 1 TEST TEST

Appointment details
Reference XY2205250389
Appointment type Standard
Date 05-11-2025
Time 9:30-10:00

Fees
Sub-Total 0.00

Additional Fees
Sub-Total 0.00
Total 0.00

[Home](#)

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Appointment Journey


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The screenshot shows the VFS Global user interface. At the top left is the VFS logo and 'VFS.GLOBAL', and at the top right is a 'Sign Out' link. Below the header, there is a section for 'Active application(s)' with a 'Start New Booking' button. The main content area displays 'Appointment details' for a 'Regular Passport' with a 'Group Reference Number - XYZ205250389' and a 'Manage Appointment' link. Below this, an 'Applicants' section lists 'TEST TEST'.

The screenshot shows the 'Regular Passport' appointment details page. At the top left is the VFS logo and 'VFS.GLOBAL', and at the top right is a 'Sign Out' link. Below the header, there is a '← Back' link and the title 'Regular Passport'. The 'Group Reference Number: XYZ205250389' is displayed. The main content area is a card titled 'Appointment details:' with a close icon. It shows the date '05-11-2025', the address '1025 Vermont Ave NW Second Floor, Washington DC 10005', and the time '9:30-10:00'. Below this are four action links: 'Cancel appointment', 'Reschedule appointment', 'Resend confirmation letter', and 'Print appointment letter'. At the bottom of the card is an 'Applicant details (1 Applicant)' section with a dropdown arrow. At the bottom of the page, there is a footer with the text 'AR-8.0.7 © 2025 VFS Global Group. All Rights Reserved. ISO 23026 compliant information. Our websites are created for viewing on modern browsers; Internet Explorer users please upgrade.' and a 'Contact Us' link.

Track your Application

== \$0


 **VFS.GLOBAL**
EST. 2001

Apply For Visa to South Africa Passport In USA

TRACK YOUR APPLICATION

Application Reference Number*

Last Name*

 **Enter the text shown in image**

Mandatory*
English

Thank You!

20 YEARS
OF TRUSTED PARTNERSHIP



www.vfsglobal.com

